

Remote Hands
extend your reach
to the data center



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What we can do for you (examples):

Replacement of tape media	Time and expense related to the replacement of tape media in supported backup systems
Escort service	Escort service for customer service technicians who are not authorized to access the data center on their own
Operate switches	Operate and change all types of switches
Disconnect/reconnect individual cables	Disconnect/reconnect clearly labeled cable connections according to the customer's instructions.
Receipt of components/replacement parts	Process the receipt of spare parts, upgrade components, small hardware devices and other equipment.
Indicator lights	Check indicator lights and displays

